



# How to Solve IT Problems

# Step 1



- ▶ Visit calums.edu and scroll down to the footer.
- ▶ Click 'IT Support' under Quick Links.



Your education starts here with your academic and professional goals.

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1126 N. Brookhurst St.,  
Suite 200,  
Anaheim, CA 92801

## Admissions

Academic Calendar  
Graduate Program  
Tuition & Fees  
Admissions Packet  
Academic Catalog

Apply Now



## Academics

Academic Programs  
Academic Policies  
Faculty List

## Current Students

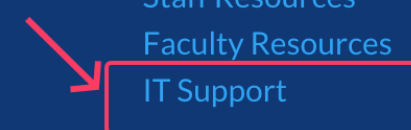
Course Schedules  
Academic Calendar  
News & Events

## Portals

Student Portal  
Faculty Portal  
Staff Portal

## Quick Links

Consumer Information  
Registrar Office  
Staff Resources  
Faculty Resources  
IT Support





# Step 2

- ▶ Click 'Report Technical Problem' button



Request CALUMS Email

Report Technical Problem



# Step 3



- ▶ Complete the form and click 'Submit' button.
- ▶ You will receive the solution via your CALUMS email within 1-2 days.

## REPORT TECHNICAL PROBLEM



Fill out the form below to report technical problems. Our normal response time is 1-3 days depending on the type of problem.

First Name

Last Name

Email Address\*

Select your role at the university ▼

Student ID (If you don't have it, please leave it blank.)

Describe your problem in detail

9 + 14 =



**THANK YOU!**